

Community Aviation Consultation Group Meeting

Meeting Minutes – Meeting No. 86 (Fourth meeting of 22nd year)

Date: 30 November 2018
Meeting: 1.00pm – 3.00pm
Venue: Moorabbin Airport Terminal

Item	Topic
1.	<p>Governance</p> <p>Introductions/Apologies Opening address and welcome by the Chair at 1.05pm A list of member attendees and apologies is included in Attachment 1.</p> <p>Calendar Items Meeting dates for next year will be sent out shortly.</p>
2.	<p>Minutes of the previous meeting Minutes of the previous meeting were adopted.</p> <p>Actions arising from previous meetings <i>Action 1:</i> MAC have sent a letter of sympathy. <i>Action closed.</i> <i>Action 2:</i> MAC advised the 4 containers on Boundary Road were used for advertising. <i>Action closed.</i> <i>Action 3:</i> MAC advised plants/ shrubs would not be planted along the airport security fenceline due to security considerations. <i>Action closed.</i> <i>Action 4:</i> Airservices response is attached (see Attachment 2). <i>Action closed.</i></p>
3.	<p>Correspondence The Chair received no correspondence.</p>
4.	<p>Mordialloc Freeway Project Presentation Representatives from the Major Road Projects Authority (MRPA) presented to the Group on the proposed Mordialloc Freeway project.</p> <p>Further information on the project and making submissions is located on the Major Road Projects Authority website: http://roadprojects.vic.gov.au/projects/mordialloc-freeway</p> <p>Rosemary West asked if monitoring of the freeway would be ongoing. The MRPA stated that monitoring will occur for the first 6-12 months after completion then will be managed by VicRoads.</p>
5.	<p>MAC Update</p> <p>Planning & Development MAC provided an update on the below:</p> <ul style="list-style-type: none"> • CAE student accommodation communal building is complete and accommodation pods are nearing completion. 71 trees will be planted as part of this project. • Precinct E sporting retailer ground works have commenced and intersection works at the corner of Boundary/ Centre Dandenong Roads are ongoing. Building will commence in March 2019 with completion scheduled for the end of 2019. • 45,000 cubic metres of soil are being relocated on the airport site. Relocation complies with safety guidelines including windshear, turbulence and OLS restrictions. Sweepers are on-site to mitigate dust issues. • Two warehouses are being constructed in the south-west corner with completion due in March/ April 2019. • Duigan Drive extension is scheduled for completion in June 2019.

- A new Warehouse on Lower Dandenong Road is underway and the first stage of planning has been approved. It is estimated that between 60-80 people will be employed in each warehouse with 240-320 jobs created in the precinct and approximately 120 new trees planted.
- Palisade fencing will replace the current chain-mesh fence in sections of both Lower Dandenong and Centre Dandenong Roads with completion scheduled for March-April 2019.
- Kingston Central Plaza (KCP); new shops are opening including a Malaysian food offering and another takeaway food offering. Chemist Warehouse is scheduled to open after Christmas (early 2019). The tenancy previously occupied by Toys R Us is vacant; a new tenant is being sought.
- PFAS – an update on PFAS at Moorabbin Airport is located on the Moorabbin Airport website.
<https://www.moorabbinairport.com.au/about-us/environment>

Monica Bladier asked if there was a further update on the proposed Museum relocation. MAC stated that an alternative site is being discussed however is not yet confirmed.

Airport Operations

MAC provided an update on the below:

- 19,800 aircraft movements July 2018; 21,800 aircraft movements August 2018; 24,600 aircraft movements September 2018.
- Aircraft movements forecast for 2018 was 295,000 however fewer movements are expected as roughly 40% of circuit hours were weather affected during the period May to August 2018.
- Erikson Skycrane is a fire-fighting aircraft and will be based at the airport over the summer period.
- Airport capacity (aircraft movements) is being revised due to a number of factors (Master Plan capacity estimated 500,000 movements). Revised capacity is likely to be 350K-400K movements.
- Circuit booking system has been reviewed since commencing and results include reduced ground delays and improved safety. MAC will continue to monitor outcomes.
- Emergency planning and preparedness is a continued focus with a committed group of local responders. Annual aerodrome emergency exercise (tabletop) will be held next Tuesday.
- Final report into the Essendon aircraft accident has been published (see link below).
https://www.atsb.gov.au/publications/investigation_reports/2017/aair/ao-2017-024/
- Commercial developments at Moorabbin Airport adhere to the Development Approval Process which is highly regulated.
- MAC sponsorship has included CAE Open Day, Parkdale Secondary College, Dawn Patrol, St Kilda Next Generation, Police Blue Ribbon Day, Aviation Museum Open Days, MFS Graduation, RSL – Remembrance Day, Australian Air League.

Stuart Rushton asked if all of the PFAS affected soil will be moved adjacent to KCP. MAC responded that some would remain in situ however other locations were being identified.

Stuart Rushton questioned who would fix the drainage system adjacent to Boundary Road (flooding). **Action: Stuart Rushton to send email to Monica Bladier who will raise the issue with Tim Richardson.**

Rosemary West questioned where the soil adjacent to Boundary Road had originated. MAC responded the soil was from the Mordialloc Settlement Drain.

Rosemary West questioned when the report would be finalised for the aircraft accident which occurred to the south of Moorabbin Airport on 8 June 2018. MAC referred the Group to the ATSB website for investigation updates.

6.

Airservices: Noise Update

Airservices (AsA) provided an update on the below (see Attachment 3):

- Airservices Flight Path Consultation
- ATC Update

	<p>The last 3 months have been quieter due to schools reduced operations. A combination of low cloud, rain and wind has resulted in fewer flights. AsA are expecting increased movements from mid-December with the Erikson Skycrane operating approximately once per week to conduct test flights and respond to emergencies.</p> <ul style="list-style-type: none"> • Airservices Online Reporting <p>Monica Bladier asked if any flight path changes were planned for Moorabbin. AsA responded that no changes are currently planned for Moorabbin.</p> <p>Rosemary West asked where the Erikson Skycrane obtains water. AsA responded that water is mostly obtained from dams.</p>
7.	<p>Community Support</p> <p>Members from the Museum and RVAC presented to the Group on the following:</p> <ul style="list-style-type: none"> • Museum Open Cockpit Day was a success however numbers were reduced due to the weather. Supported by MAC and Moose. • Young Eagles was attended by 15 young Australians and supported by MAC. • RVAC conducted fire spotting training for the local CFA. RVAC have also positioned aircraft in Bendigo to conduct additional fire spotting. • Tristar is conducting flying evenings with Moorabbin Air Museum, Doncaster, Niddrie, Waverly, Berwick and Cranbourne squadrons before Christmas (130 cadets). • AAL Moorabbin Air Museum continues to be the largest squadron in the State. AAL thanked MAC for ongoing support and wished the Group a Merry Christmas and Happy New Year.
8.	<p>Other Business</p> <p>Mark Darragh commended the Open Cockpit Day and thanked MAC for supporting the MFS graduation (160 attendees).</p> <p>The Group suggested congratulating local members who have returned to government. Action: Letter of congratulations to be sent on behalf of the Group to local members who have returned.</p> <p>Rosemary West asked which kind of trees Moorabbin Airport are planting. Action: MAC to send a list of tree species to Rosemary West.</p> <p>Rosemary West asked if Fly Friendly had been updated. MAC responded that MAC, Glenn Buckley, Koushik Panchangam and Joel Branch-Spence have been working closely with Dingley Village Community Association to provide circuit noise relief. Updates will be provided to the Group as they occur.</p> <p>Meeting dates for 2019 will be sent out by MAC in the next few weeks.</p> <p>Meeting closed at 2.31pm.</p>

New Actions

Item	Action	Responsible
1	Stuart Rushton questioned who would fix the drainage system adjacent to Boundary Road (flooding). Stuart Rushton to send email to Monica Bladier who will raise the issue with Tim Richardson.	Stuart Rushton
2	Letter of congratulations to be sent on behalf of the Group to local members who have returned.	MAC
3	MAC to send a list of tree species to Rosemary West.	MAC

Attachment 1 – Attendees and Apologies

Organisation/Group	Attended
Independent Chair/ Australian National Aviation Museum	Mr Ashley Briggs
Kirkhope Aviation	Mr Tony Kirkhope
Royal Victorian Aero Club	Mr Stuart Rushton
Melbourne Flight Training	Mr Glenn Buckley
Melbourne Flying Services	Mr Mark Darragh
Airservices Australia	Mr Craig Allan
Airservices Australia	Mr Chris Bren-Clarke
City of Kingston - Councillor	Cr Rosemary West
Office of Mark Dreyfus MP	Ms Monica Bladier
City of Kingston	Mr Jonathan Guttman
Moorabbin Airport Corporation	Mr Paul Ferguson
Moorabbin Airport Corporation	Ms Narelle Di Toro
Moorabbin Airport Corporation	Mr John Nahyna
Moorabbin Airport Corporation	Ms Alexandra Poles
Moorabbin Airport Corporation	Mr Ed Phelps
Major Road Projects Authority (Mordialloc Freeway)	Mr Daniel Kollmorgen
Major Road Projects Authority (Mordialloc Freeway)	Ms Renee Killeen

Organisation/Group	Apology
Dingley Village Community Association	Mr John Cincotta
MARA - Moorabbin Airport Residents Association	Miss Karen Hastings
Mordialloc Village Committee (now disbanded)	Mr Ian Baldock
Tristar Aviation	Ms Adrienne Fleming

Airservices Australia Response to Action Items from Moorabbin CACG

Meeting 31 August 2018

Dear Mr Briggs

The below is Airservices response to the action item placed at the Moorabbin CACG of 31 August 2018.

1. *Ms Bladier stated that there were difficulties in reaching the Noise Complaints department (phone line) and that one caller was repeatedly hung up on.*

Airservices advises that the CACG forum is not the correct avenue to raise these concerns as Airservices is unable to respond to specifics due to federal privacy legislation.

Airservices requests the Chair to advise all CACG members that any criticism of the NCIS or the complaint handling process should be addressed in writing to the Manager of the NCIS outlining the specific circumstances. The NCIS Manager will then conduct a complete review of the circumstances of the complainant's case and respond in writing.

For the information of the CACG, at times the NCIS is closed for staff training. This rarely exceeds a four-hour closure. For example, the NCIS recently received 4 hours of training from Lifeline in managing callers who are abusive or threaten self-harm. A voicemail service is provided during these times. Voicemail is also available when all staff are attending to other calls.

There are a range of methods for contacting the NCIS 24 hours a day, including an online form, via WebTrak and by post. The phone service is available between 9am – 5pm Sydney time. More information on how to make a complaint is on our website at: <http://www.airservicesaustralia.com/aircraftnoise/about-making-a-complaint/how-to-make-a-complaint/>.

With regard to the suggestion that staff of the NCIS hang up on callers, it is in accordance with NCIS procedures that callers who are repeatedly insulting or abusive will be warned that their behaviour is unacceptable, and if it continues, the call will be terminated. If the behaviour does continue, the call is politely terminated. In all cases when a termination occurs the recording of the call is reviewed by a senior team member to ensure that the action was appropriate. No instances of inappropriate use of this procedure have been identified in 2018.

Attachment 3 – Airservices Update



Moorabbin Airport CACG

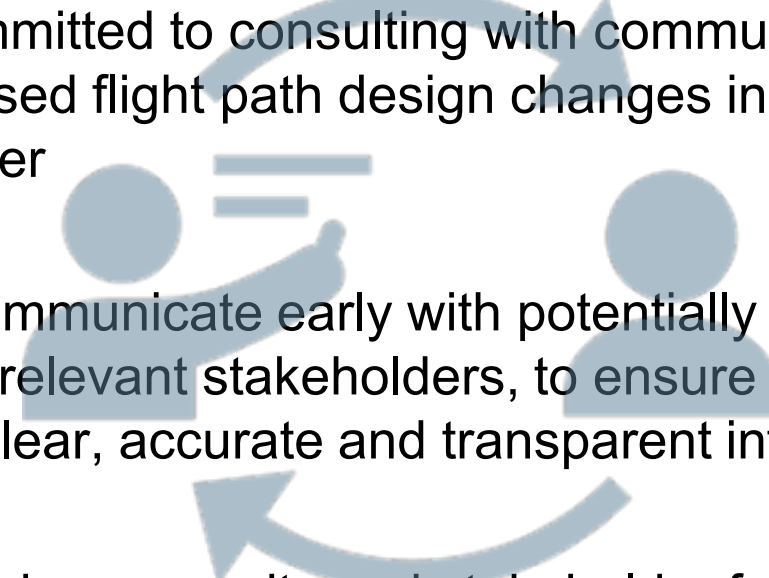
30 November 2018

Craig Allan ATC/UTS

Airservices Update

- Airservices Flight Path Consultation
- ATC Update
- Airservices Online Reporting:
 - Quarter three 2018

Flight Path Consultation

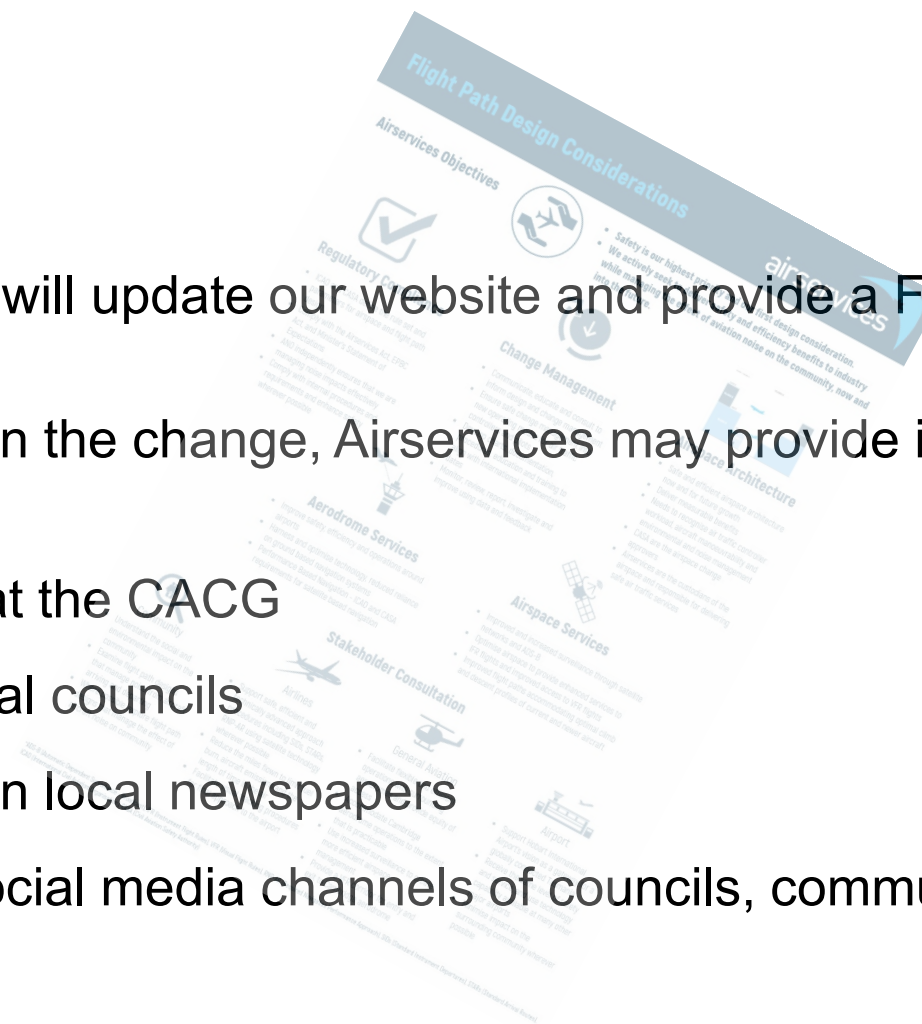
- Airservices is committed to consulting with communities potentially affected by proposed flight path design changes in an open and transparent manner
 - Airservices will communicate early with potentially affected communities and relevant stakeholders, to ensure there is easy and timely access to clear, accurate and transparent information
 - Airservices will seek community and stakeholder feedback on any proposed changes and will consider the feedback and provide a summary back to the community on what we heard.
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- A faint, light blue background graphic showing two stylized human figures facing each other. The figure on the left is pointing towards the figure on the right, and there are curved arrows indicating a circular flow of communication or feedback.

Flight Path Consultation

In all cases we will update our website and provide a Fact Sheet.

Depending upon the change, Airservices may provide information by:

- Presenting at the CACG
- Advising local councils
- Advertising in local newspapers
- Using the social media channels of councils, community groups etc.



Flight Path Consultation

Airservices will provide the community with:

- **More time** - Wherever possible, feedback from the community will be invited for a period of up to six (6) weeks
- **'What we heard'** - A Summary of the Feedback provided will be released on the Airservices website prior to the implementation of any change or new flight path

Flight Path Consultation – Impact on CACG

- Due to the six week feedback period updates may not be able to be provided to the CACG in advance
- In the event that this occurs Airservices will provide the information to the CACG Chair and Secretariat for distribution to the CACG members
 - This will include fact sheet/s and website links
- Airservices remains committed to the communication of all flight path changes to the CACG
- Airservices will provide a full update at the next scheduled meeting

Moorabbin Tower Update

There have been reduced movement numbers recently:

- Due to inclement weather including low cloud and reduced visibility training numbers have been down
- This may cause a spike in movement numbers as operators seek to make up for lost time

The Erikson sky crane is due to arrive in the next month.

Airservices Online Reporting - Quarter 3 2018

- Accessible on Airservices website at:
<http://www.airservicesaustralia.com/aircraftnoise/airports/>
- Select Moorabbin then select “complaints”